

January 18, 2000

EXCEPTION REPORT #1

KPMG did not receive Daily Usage Feed (DUF) files from Bell Atlantic-Massachusetts (BA-MA) in a manner consistent with BA-MA documentation.

Issue

According to the Bell Atlantic Resale Handbook, Volume III, Section 4.2, Customer Usage Data, a reseller configured to receive DUF files via Connect: Direct should receive files corresponding to specific usage events as early as two business days, but no later than three business days after those usage events.

KPMG expected to receive 12 DUF files in accordance with BA-MA documentation. However, all 12 files were received more than three business days after their corresponding usage events.

The table below documents the usage generation dates, expected receipt dates and actual receipt dates for the DUF files KPMG received as a result of usage generated from both UNE and Resale RSIDs.

KPMG CLEC	File Type	Usage Generated On	Expected Receipt Dates	Actual Receipt Date	File Name ¹
RNKU	Call Detail	12/14/99	12/16-17/99	12/22/99	BADUFMA.R5115C.0001.19991216nnnn
RNKU	Call Detail	12/15/99	12/17-20/99	12/22/99	BADUFMA.R5115C.0001.19991217nnnn
RNKU	Call Detail	12/16/99	12/20-21/99	01/14/00	BADUFMA.R5115C.0001.19991220nnnn
RNKU	Call Detail	12/17/99	12/21-22/99	01/14/00	BADUFMA.R5115C.0001.19991221nnnn
URNK	Access	12/14/99	12/16-17/99	12/22/99	BADUFMA.U5114A.0001.19991216nnnn
URNK	Call Detail	12/14/99	12/16-17/99	12/22/99	BADUFMA.U5114C.0001.19991217nnnn
URNK	Access	12/15/99	12/17-20/99	12/22/99	BADUFMA.U5114A.0001.19991217nnnn
URNK	Call Detail	12/15/99	12/17-20/99	12/22/99	BADUFMA.U5114C.0001.19991220nnnn
URNK	Call Detail	12/16/99	12/20-21/99	12/22/99	BADUFMA.U5114C.0001.19991221nnnn
URNK	Access	12/16/99	12/20-21/99	01/14/00	BADUFMA.U5114A.0001.19991220nnnn
URNK	Call Detail	12/17/99	12/21-22/99	01/14/00	BADUFMA.U5114C.0001.19991222nnnn
URNK	Access	12/17/99	12/21-22/99	01/14/00	BADUFMA.U5114A.0001.19991222nnnn

¹ The file naming convention is agreed upon between KPMG and BA-MA. Characters within file names have discreet meaning as follows: [RBOC][DUF][State].[Type][OCN][Category].[nnnn].[UID]. For example, a file named BADUFMA.U5114C.0001.199912030900 would have the following meaning: [Bell Atlantic] [DUF] [Massachusetts]. [Unbundled] [5110] [Call_Detail].[0001].[UID]

Assessment

KPMG's experience in receiving DUF files is inconsistent with Bell Atlantic's documented DUF delivery timeframes. Without the timely receipt of access DUF files, rating and billing to end user accounts cannot be performed.